



Burlington Civic Music Association
PO Box 324 Burlington IA 52601

Dear Civic Music Member,

Important – Please Read Carefully!

Although floodwaters have receded and are a recent memory, many continue to be affected by it and the Burlington Civic Music Association is no exception.

The City of Burlington has informed us the elevator at the Memorial Auditorium, damaged by floodwaters, will NOT be repaired in time for the first Civic Music performance scheduled for Monday, September 22nd. The west side door under the canopy will also NOT be open or available for drop-offs. The Burlington Civic Music Association sincerely apologizes for this inconvenient situation, which is out of our control.

For those members who are able to climb the stairs to get to your seats, we look forward to you joining us to open our 2008-2009 season to watch the Broadway musical, *Chicago*, on the 22nd. Please use the regular doors on the front/north side of the Auditorium for entry. Both east and west stairwells should be used to avoid congestion.

We have explored several options to get our Civic Music members who cannot climb the stairs to the main arena and above. Due to safety codes, liability issues, etc. we are limited in solutions but the City has offered one option for only those who cannot climb stairs. Again, we apologize and ask for your patience and understanding in following the instructions for this special procedure for only those who cannot walk far or climb stairs.

1. Park or be dropped off on the rear/south side of the Auditorium and ENTER at the overhead door. There will be ushers to direct you into the building.
2. A freight elevator, manned by City personnel, will deliver you to the main floor arena level only.
3. If you have main floor or lower balcony seats, you will need to be able to traverse the riser steps and steps up into the lower balcony area.
4. Or, if you have your own seating i.e., wheelchair, scooter, walker with seat, you will be asked to sit in front of the stage and in front of the first row of regular seating. Due to codes and other safety issues, this seating accommodation will be for this performance only.
5. Your companions or seat partners will not be allowed to sit in this area. They must sit in the regular seating area during the performance.
6. At the end of the performance, and not before, you will depart the way you came in. Please do not try and exit before the show is finished. Besides being disruptive, the City personnel will be busy with the show and will not be available to man the elevator early. Again, thank you for your understanding and your patience.

We are trying to make an unsuitable situation favorable for all as much as possible. If this solution will not be satisfactory to you, we encourage you to share your tickets for this performance with friends, relatives, or neighbors who would not normally attend a Civic Music function.

We hope you join with us in thanking the City employees for working so hard cleaning, repairing and readying the Auditorium as much as possible for use by the entire community. We also hope the elevator situation will be in working order by our second show, October 23rd. If it is not, we will notify members using the local radio stations, newspaper, our website and have it on our Civic Music phone answering machine; personal contact will not be made.

We are excited to kick off our season with such a popular musical. Please be reminded, due to adult content, the *Chicago* performance may not be suitable for children under 13.

For more information, please leave a message at Civic Music 319-752-0336 or e-mail: burlcivicmusic@mchsi.com